

## Children are at the heart of what we do.

Both parents play an important role in raising a healthy child.

As parents, you have equal rights to be informed and have access to services that will assist you in providing support for your children. Regular child support payments help families meet their children's daily needs, including food, shelter and health care.



Professional staff of the Connecticut Department of Social Services Office of Child Support Services and Judicial Branch Support Enforcement Services work together, with legal assistance from the Office of the Attorney General, to provide child support services to families.

## What Child Support Services does the State of Connecticut offer?

- Locating noncustodial parents
- Establishing legal parentage of children
- Establishing financial, medical and child care orders
- Collecting and distributing child support payments
- Reviewing and modifying child support orders, if appropriate
- Enforcing child support orders
- Service of process in child support matters

## How do I apply for child support services?

The first step is to contact a local branch of the Office of Child Support Services at the Department of Social Services. Please see the list of offices and phone numbers in this pamphlet.

The Child Support Call Center at 1-800-228-KIDS(5437) will also provide information about applying. Helpful information is also at [www.ct.gov/dss/childsupport](http://www.ct.gov/dss/childsupport), or can be found at any Judicial Branch Support Enforcement Services office.

There is no fee to apply for child support services. However, you may be charged an annual service fee of \$35.

## How is child support collected?

### Methods include:

- **Income withholding**
- **Interception of federal and state tax refunds**
- **Credit bureau reporting**
- **Liens on real estate and personal property**
- **Seizure of financial assets**
- **Passport denial**
- **Interception of lottery winnings**

## Court-based Support

The Judicial Branch Support Enforcement Services is responsible for all court-based enforcement actions, including:

- Contempt applications
- Reviewing and/or modifying your financial, medical and/or child care orders

Either parent can request a review of the support order to see if it should be changed. Requests for a review should be made to your local Support Enforcement Services office.

For more information about these services, please visit [www.jud.ct.gov/childsupport/](http://www.jud.ct.gov/childsupport/).

Connecticut's child support program is designed to get your child the financial and medical support he or she deserves, in recognition that both parents are responsible for supporting their children

Child support services can be provided in most cases even if the other parent does not live in Connecticut.



**DEPARTMENT OF SOCIAL SERVICES  
OFFICE OF CHILD SUPPORT SERVICES**

**Bridgeport**

925 Housatonic Avenue; 203-551-2703

**Danbury**

342 Main Street; 203-207-8986

**Greater Hartford**

20 Meadow Road, Windsor; 860-723-1002

**Manchester**

699 East Middle Turnpike; 860-647-5913

**Middletown**

2081 South Main Street, Suite B; 860-704-3126

**New Britain**

30 Christian Lane; 860-612-3465

**New Haven**

50 Humphrey Street; 203-974-8248

**Norwich**

401 West Thames Street, Unit 102; 860-823-3325

**Stamford**

1642 Bedford Street; 203-251-9417

**Torrington**

62 Commercial Boulevard; 860-496-6944

**Waterbury**

249 Thomaston Avenue; 203-597-4171

**Willimantic**

Tyler Square, 1320 Main St.; 860-465-3590

For persons with hearing or speech impairment:  
please dial 7-1-1

**RESOURCES**

Child Support Call Center  
1-800-228-KIDS (5437)  
Child Support Payment Information  
1-888-233-7223

- Automated, up-to-date information about your case
- Access your account 24 hours/day
- Staff is available to answer questions from:  
8 a.m. to 4:30 p.m., Monday to Friday
- Set up direct deposit for your child support (note:  
payments are received by direct deposit or ATM-type  
electronic benefits transfer cards)

**Connecticut Fatherhood Initiative**

[www.ct.gov/fatherhood](http://www.ct.gov/fatherhood)

To find programs in your area dial 2-1-1 or  
visit 2-1-1 Connecticut (211ct.org)



**We look forward to  
serving your family!**

**Publication No. 98-6**

**Revised October 2024**

The Department of Social Services (DSS) programs are available to all applicants and recipients without regard to race, color, religious creed, age, sex (including pregnancy and sexual harassment), marital status, national origin, ancestry, intellectual disability, physical disability, (including blindness), past or present history of mental disability, learning disability, sexual orientation, gender identity or expression, genetic information, workplace hazards to reproductive systems, veteran status, prior conviction of a crime or other factors which cannot lawfully be the basis for employment actions or licensing, retaliation for previously opposed discrimination or coercion or unless the provisions of sec. 46a-80(b) or 46a-81 (b) of the Connecticut General Statutes are controlling or there are bona fide occupational qualifications excluding persons in one of the above protected groups and status as a victim of domestic violence. DSS has a TDD/TTY line for persons who are deaf or hearing impaired and have a TDD/TTY: 1-800-842-4524, or dial 7-1-1. Auxiliary aids are also available for blind or visually impaired persons. The DSS is an equal opportunity, affirmative action employer.

# Child Support Services in Connecticut

## A Brief Guide



**Kids... the of  
what we do**



**Connecticut Department of Social Services**

**Office of Child Support Services**

Andrea Barton Reeves, JD  
Commissioner

**Connecticut Judicial Branch**

Judge Elizabeth A. Bozzuto  
Chief Court Administrator